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**FACSIMILE TRANSMISSION****CONFIDENTIAL**RECEIVED  
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DATE: October 29, 2003

CLIENT-MATTER No.: 18279.05700

**To:**

NAME	FAX No.	PHONE No.
After Final USPTO Examiner, Gerald Gauthier	(703) 872-9315	

**FROM:** Dorian Cartwright, Reg. No.: 53,853 **PHONE:** (650) 335-7247

NUMBER OF PAGES WITH COVER PAGE: 15	ORIGINAL WILL NOT FOLLOW
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**MESSAGE:**

Please see attached regarding US Patent Application #09/144,313
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18279/05700/DOCS/1387905.1

PTO/SB/21 (modified)  
Approved for use through xx/xx/xx, OMB 0851-0031  
Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

0001/PTO Rev. 10/95  <b>TRANSMITTAL FORM</b>  (to be used for all correspondence during pendency of filed application)	U.S. Department of Commerce Patent and Trademark Office	Application Number	09/144,313	
		Filing Date	August 31, 1998	
		First Named Inventor	Jay L. Gainsboro	
		Group Art Unit Number	2645	
		Examiner Name	Gerald Gauthier	
Total Number of Pages in This Submission		14	Attorney Docket Number	18279-05700

ENCLOSURES (check all that apply)	
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REMARKS:	

SIGNATURE OF ATTORNEY OR AGENT		
Signature:	<i>Dorian Cartwright</i>	
Attorney/Reg. No.:	Dorian Cartwright, Reg. No.: #53,853	Dated: 10/29/03

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UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Jay L. Gainsboro *et al.*  
SERIAL NO.: 09/144,313  
FILING DATE: August 31, 1998  
TITLE: COMPUTER-BASED METHOD AND APPARATUS FOR CONTROLLING,  
MONITORING, RECORDING AND REPORTING TELEPHONE ACCESS  
EXAMINER: Gerald Gauthier  
GROUP ART UNIT: 2645  
ATTY. DKT. NO.: 18279-05700

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ALEXANDRIA, VA 22313-1450

AMENDMENT C

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SIR:

This amendment and response for the above-referenced patent application is responsive to the Office Action mailed on August 29, 2003, which sets a statutory period that expires on November 29, 2003. Please amend the claims as indicated: